



June 29, 2012

Austin, TX
5929 Balcones Drive, Suite 200
Austin, TX 78731-4280
Phone: 512.343.2544
Fax: 512.343.0119

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

RE: Central Arkansas Telephone Cooperative, Inc. Annual Report and Certifications
Pursuant to 47 C.F.R. 54.313(a)(2)-(a)(6) and (h) **WC Docket No. 10-90**

Dear Ms. Dortch:

Central Arkansas Telephone Cooperative, Inc. (Central Arkansas or the Cooperative), Study Area Code 401697, by its authorized representative, files the annual report and certifications required by Section 54.313(a)(2) through (a)(6) and (h).

In accordance with Section 54.313(i) a copy of this report will be provided to USAC and the Arkansas Public Service Commission.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Jean Langkop".

Jean Langkop
Authorized Representative for
Central Arkansas Telephone Cooperative, Inc.

JL/pjf

Attachment: Section 54.313 (a)(2) – (a)(6) and (h)

cc: Mr. Steve Faris, Central Arkansas Telephone Cooperative, Inc.

Following is the annual report for Central Arkansas Telephone Cooperative, Inc. (Central Arkansas or the Cooperative), Study Area Code 401697, pursuant to the requirements of Section 54.313(a)(2) through (a)(6) and (h).

§ 54.313(a)(2) Outage information

The Cooperative reported 2011 outage information in accordance with the requirements of the Arkansas Public Service Commission and a copy of the report is included with this filing. (Lines 1 through 6 of the report related to trouble reports and access lines have been redacted.)

§54.313(a)(3) – Unfilled Service Requests

The Cooperative was required by the Arkansas Public Service Commission to provide information regarding the time periods for installation of service in 2011 and a copy of the report is included with this filing.

§54.313(a)(4) – Customer complaints per 1,000 connections

The Cooperative was not required by the Arkansas Public Service Commission to collect this information in 2011.

§54.313(h) – Additional Voice Rate Data

The Cooperative has no flat rates for residential local service, combined with certain state fees defined in §54.318(e), in effect June 1, 2012 that are below the local urban rate floor of \$10.00 per month.

§54.313(a)(5) – Certification of compliance with service quality standards and consumer protection rules

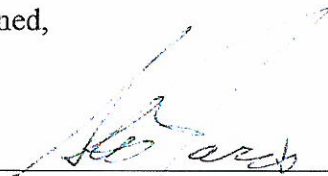
I certify that Central Arkansas is in compliance with applicable service quality standards and consumer protection rules.

§54.313(a)(6) – Certification that Central Arkansas is able to function in emergency situations.

I certify that Central Arkansas can function in emergency situations. The Cooperative has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I, Steve Faris, General Manager of Central Arkansas Telephone Cooperative, Inc., am authorized to make these certifications on behalf of the Cooperative and, to the best of my knowledge and belief, the information reported on this form is accurate.

Signed,



Date: 6-28-12

Steve Faris
Central Arkansas Telephone Cooperative, Inc.
P.O. Box 130
Bismarck, Arkansas 71929
(501) 865-3333

Company Name

Central Arkansas Telephone Cooperative

Exchange Name:

Donaldson

Switch Mfg:

noritel

NXX:

384

APSC SERVICE PERFORMANCE REPORT - TPR 9.01 10.01 10.06

Line No.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Target
2011													
1	Trouble Reports TPR 10.06												
2	Access Lines												
3	Total Trouble Rpts.												
4	Deregulated												
5	Excluded												
6	Measurable Rpts.												
7	Trouble Index												
8	Service Outage Restoration TPR 10.01												
9	Total OOS Rpts.												
10	Deregulated												
11	Excluded												
12	Measurable Rpts.												
13	Restored W/ 24 Hrs.												
14	Percentage												
15	Application for Service 5 days TPR 9.01												
16	Total Applications												
17	W/ 5 Days												
18	Percentage												
19	Application for Service 30 days TPR 9.01												
20	Total Applications												
21	W/ 30 Days												
22	Percentage												

19 Name and address of person to contact regarding this information:

NOTE: Create a tab to represent each exchange

Company Name

Central Arkansas Telephone Cooperative

APSC SERVICE PERFORMANCE REPORT - TPR 9.01 10.01 10.06

Line No.		2011											
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Trouble Reports TPR 10.06													
1	Access Lines												
2	Total Trouble Rpts.												
3	Deregulated												
4	Excluded												
5	Measurable Rpts.												
6	Trouble Index												
Service Outage Restoration TPR 10.01													
7	Total OOS Rpts.	22	20	16	42	27	18	26	43	13	11	18	13
8	Deregulated	19	17	16	29	17	11	13	28	10	7	10	10
9	Excluded	3	3	0	11	9	4	9	15	3	4	7	1
10	Measurable Rpts.				2	1	3	4				1	2
11	Restored W/ 24 Hrs.				2	1	3	4				1	2
12	Percentage				100.00%	100.00%	100.00%	100.00%				100.00%	100.00%
Application for Service 5 days TPR 9.01													
13	Total Applications	23	20	22	12	18	23	19	23	14	13	15	14
14	W/ 5 Days	23	20	22	12	18	23	19	23	13	13	13	14
15	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	92.90%	100.00%	86.70%	100.00%
Application for Service 30 days TPR 9.01													
16	Total Applications	2	0	0	0	0	2	1	1	1	1	0	0
17	W/ 30 Days	2	0	0	0	0	2	1	1	1	1	0	0
18	Percentage	100.00%					100.00%	100.00%	100.00%	100.00%	100.00%		
Exchange Name:													
Bismarck													
Switch Mfg:													
nortel													
NXX:													
865													

NOTE: Create a tab to represent each exchange